

RISAS DENTAL AND BRACES



Multi-Location Dental Practice Increases Productivity and Cuts Accounts Payable Processing Time by 75%

Customer Profile

Risas Dental and Braces provides general dentistry and orthodontics for patients at more than 23 locations throughout Arizona, Colorado, Nevada, and Texas. The practice prides itself on offering quality and affordable dental care.

The Challenge

Josh Pack, Corporate Controller at Risas, handles the multi-state dental practice's day-to-day accounting needs, including patient billing and profitability tracking.

Pack's role required him to manually process Risas's account payables by printing checks or creating PDF pay stubs in their accounting system before re-entering each of the bills and ACH payments in the company's banking portal. The cumbersome, manual process took Pack and an accounts payable clerk almost two days to complete.

"Paying bills is just a chore that we have to do in order to get the equipment and supplies we need, but it's not why we're in business," said Pack. "We knew we needed automation to solve our accounting problem and allow us to stay focused on our core business, providing our patients with dental services."

CASE STUDY

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The Solution

In 2016, Risas streamlined its accounts payable department with AvidXchange, a comprehensive accounts payable and bill payment solution that seamlessly integrates with the practice's existing operational processes. The software solution allows the dental practice to automate its AP processes, leveraging electronic invoice capture, automated payments, and intelligent approvals to eliminate repetitive, time-intensive tasks. Pack and his team can now process payments with a few clicks and let AvidXchange handle the rest.

"The process of implementing our AvidXchange solution was quick and thankfully, painless," said Pack. "The training and knowledge AvidXchange provided was excellent, but the product is so easy to use, the training needed is minimal."

Results

After implementing AvidXchange to automate and streamline its AP processes, Risas was able to cut the time needed to manage its AP processes by 75 percent. By eliminating manual tasks like scanning, data entry, printing checks, and filing, Risas' AP team can complete in less than two hours what used to require two days of work.

"Automating streamlined our entire accounting operation and led to greater accountability and accuracy, which elevated our team's function within the practice," said Pack. His advice to other companies that are hesitant to automate their AP processes:

"If you find that you're processing a lot of payments, especially from multiple entities, automation is the way to go," he said. "If you decide to go with AvidXchange—the gold standard for AP automation—you'll find that it adds so much value to your business. We're really happy with the value it has brought to Risas Dental."



"We can now add value to our customers' experience, while AvidXchange handles the bills."

— Risas Dental and Braces



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