

# Dynamics GP 2015 Hardware Client Requirements

Item	Requirements	
	<b>32-bit</b>	<b>x64</b>
<b>Operating System</b>	Microsoft Windows 8 & 8.1 Professional Edition	Microsoft Windows 8 & 8.1 Professional Edition
	Microsoft Windows 8 & 8.1 Ultimate Edition	Microsoft Windows 8 & 8.1 Ultimate Edition
	Microsoft Windows 7 Professional Edition	Microsoft Windows 7 Professional Edition
	Microsoft Windows 7 Ultimate Edition	Microsoft Windows 7 Ultimate Edition
<b>Processor</b>	1 Dual Core or 1 Single Core Processor 2.6 GHz or higher	1 Dual Core or 1 Single Core Processor 2.6 GHz or higher
<b>Available Hard Disk Space</b>	2GB or more on the system root	2GB or more on the system root
<b>Minimum Available RAM</b>	2GB or more	2GB or more
<b>Network Card</b>	1GB Ethernet	
<b>Microsoft Office</b>	Microsoft Office 2013 32bit & x64 Microsoft Office 2010 32bit & x64  NOTES: 1. If using Office x64, the server type in System Preferences (Microsoft Dynamics GP   Tools   System   Setup   System Preferences) must be set to Exchange. 2. The Exchange server type only supports XPS and DOCX. PDF is	

not supported with the Exchange server type.

3. If using Office 32bit, the server type in System Preferences can either be MAPI or Exchange

**Internet** Internet Explorer 11.0 - Desktop Mode Only

**Explorer** Internet Explorer 10.0 - Desktop Mode Only

SQL Native Client 11.0

SQL Native Client 10.0

**ODBC**

**Driver**

**\*\*NOTE:** A 32bit ODBC DSN is required for Microsoft Dynamics GP 2015\*\*

**Adobe** Adobe X

Hardware Virtualization

Windows Server 2012 Hyper-V

Windows Server 2012 R2 Hyper-V

Windows Server 2008 R2 Hyper-V

Windows Server 2008 Hyper-V

**Virtual**

**Environments**

Software Virtualization

**Supported**

Microsoft Application Virtualization (App-V) 5.0

**(Optional)**

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

**NOTES**

1. The following are no longer supported with Microsoft Dynamics GP 2015:

- a. Windows XP all editions
- b. Windows Server 2003 all editions
- c. Windows Vista all editions
- d. Microsoft Office 2007

e. Microsoft SQL Server 2008 all editions

f. Office Communicator 2007

2. A 32-bit ODBC DSN is required for Microsoft Dynamics GP 2015 on a 32-bit and x64 machine. Refer to [KnowledgeBase Article 870416](#) for the steps to setup a 32-bit ODBC DSN on an x64 machine.

3. When you deploy a system in a virtual environment, make sure that you have

sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software.

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## Server Recommendations: Customer Profile 1

Item	Requirements	
<b>Customer Profile 1 Usage</b>	Use only Financial Series modules	
	Have between 0-5 concurrent users for Microsoft SQL Server or for Microsoft SQL Server Express	
	Process fewer than 250 transactions per day	
	No web applications in use	
	Peer to Peer Environment	
	<b>32-bit</b>	<b>x64</b>
<b>Database Requirements</b>	Microsoft SQL Server 2014 - Standard or Express Editions	Microsoft SQL Server 2014 - Standard or Express Editions
	Microsoft SQL Server 2012	Microsoft SQL Server 2012

- Standard or Express Editions

- Standard or Express Editions

**Supported Microsoft SQL Server Collation**

**Supported Microsoft SQL Server Collation**

**1. Dictionary Order Case Insensitive - Sort Order 52**

**1. Dictionary Order Case Insensitive - Sort Order 52**

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = SQL\_Latin1\_General\_CP1\_CI\_AS

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = SQL\_Latin1\_General\_CP1\_CI\_AS

**2. Binary - Sort Order 50**

**2. Binary - Sort Order 50**

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = Latin1\_General\_BIN

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = Latin1\_General\_BIN

**Operating System**

Microsoft Windows Server 2008 Standard Edition SP2 or later

Microsoft Windows Server 2012 Essentials Edition or Standard Edition

Microsoft Windows Server 2012 R2 Essentials Edition or Standard Edition

Microsoft Windows Server 2008 R2 Standard Edition SP1 or later

Microsoft Windows Server 2008 Standard Edition SP2 or later

**Processor**

1 Dual Core or 2 Single Core

1 Dual Core or 2 Single

	Processors	Core Processors
<b>Minimum Available RAM</b>	2 GB or more	2 GB or more
<b>Network Card</b>	1GB Ethernet	

**Virtual Environments Supported (Optional)**

Hardware Virtualization  
Windows Server 2012 Hyper-V  
Windows Server 2012 R2 Hyper-V  
Windows Server 2008 R2 Hyper-V  
Windows Server 2008 Hyper-V

Software Virtualization  
Microsoft Application Virtualization (App-V) 5.0

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

## NOTES

1. The following are no longer supported with Microsoft Dynamics GP 2015:

- a. Windows XP all editions
- b. Windows Server 2003 all editions
- c. Windows Vista all editions
- d. Microsoft Office 2007
- e. Microsoft SQL Server 2008 all editions
- f. Office Communicator 2007

2. Microsoft SQL Server 2008 Express or Microsoft SQL Server 2012 Express can be installed on a non-server operating system, however it is recommended to install on a server operating system.

3. Verify processors can be upgraded.
4. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software.

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## Server Recommendations: Customer Profile 2

Item	Requirements	
	Use only Financial Series modules	
	Have between 0-20 concurrent users for Microsoft SQL Server or 0-10 concurrent users for Microsoft SQL Server Express Use	
<b>Customer Profile 2 Usage</b>	Report Writer, Crystal Reports, or Management Reporter	
	Process fewer than 1000 transactions per day	
	Import very little data	
	Dedicated server with Microsoft SQL Server only	
	Recommend a dedicated server with Microsoft SQL Server Express only	
	<b>32-bit</b>	<b>x64</b>
	Microsoft SQL Server 2014 - Standard or Express Editions	Microsoft SQL Server 2014 - Standard or Express Editions
<b>Database Requirements</b>	Microsoft SQL Server 2012 - Standard or Express Editions	Microsoft SQL Server 2012 - Standard or Express Editions
	<b>Supported Microsoft SQL Server Collation</b>	<b>Supported Microsoft SQL Server Collation</b>
	<b>1. Dictionary Order Case</b>	<b>1. Dictionary Order Case Insensitive</b>

**Insensitive - Sort Order 52**

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = SQL\_Latin1\_General\_CP1\_CI\_AS

**2. Binary - Sort Order 50**

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = Latin1\_General\_BIN

**- Sort Order 52**

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = SQL\_Latin1\_General\_CP1\_CI\_AS

**2. Binary - Sort Order 50**

In the SQL Server Management Studio, right-click the SQL Server Name and click Properties: Server Collation = Latin1\_General\_BIN

**Operating System**

Microsoft Windows Server 2008 Standard Edition SP2 or later  
Microsoft Windows Small Business Server 2008 Premium Edition SP2 or later

Microsoft Windows Server 2012 Essentials Edition or Standard Edition  
Microsoft Windows Server 2012 R2 Essentials Edition or Standard Edition

Microsoft Windows Server 2008 R2 Standard Edition SP1 or later

Microsoft Windows Server 2008 Standard Edition SP2 or later

**Processor**

1 Dual Core or 2 Single Core Processors

1 Dual Core or 2 Single Core Processors

**Disk Configuration**

RAID 1 for operating system and applications (2 disks)

RAID 1 for operating system and applications

RAID 5 for SQL database log and data files (4 disks)	(2 disks)
	RAID 5 for SQL database log and data files (4 disks)

**Minimum**

<b>Available RAM</b>	2 GB or more	2 GB or more
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**Network Card**

1GB Ethernet

**Virtual Environments Supported (Optional)**

Hardware Virtualization  
Windows Server 2012 Hyper-V  
Windows Server 2012 R2 Hyper-V  
Windows Server 2008 R2 Hyper-V  
Windows Server 2008 Hyper-V

Software Virtualization  
Microsoft Application Virtualization (App-V) 5.0

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

**NOTES**

1. The following are no longer supported with Microsoft Dynamics GP 2015:
  - a. Windows XP all editions
  - b. Windows Server 2003 all editions
  - c. Windows Vista all editions
  - d. Microsoft Office 2007
  - e. Microsoft SQL Server 2008 all editions
  - f. Office Communicator 2007
2. Microsoft SQL 2008 Express and Microsoft SQL Server 2012 Express can be installed



on a non-server operating system, however it is recommended to install on a server operating system.

3. Verify processors can be upgraded.
4. Additional disks will improve Microsoft SQL Server performance.
5. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software.

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## Server Recommendations: Customer Profile 3

Item	Requirements	
<b>Customer Profile 3 Usage</b>	Use Financials Series modules	
	Use Distribution Series modules moderately	
	Use Field Service Series modules	
	Use Manufacturing Series or Project Series modules moderately	
	Have between 20 and 60 concurrent users	
	Use Terminal Server	
	Use Report Writer, Crystal Reports or Management Reporter	
	Perform some online analytical processing (OLAP) cube generation Using an import routine/eConnect/Integration Manager	
	Process between 1000 and 4000 transactions per day -Originating in Sales (SOP and/or RM), Payables or General Ledger	
	Dedicated Microsoft SQL Server	
	<b>32-bit</b>	<b>x64</b>
<b>Database Requirements</b>	Microsoft SQL Server 2014 Enterprise or Standard Edition	Microsoft SQL Server 2014 Enterprise or Standard Edition

Microsoft SQL Server 2012 -  
Enterprise or  
Standard Edition

**Supported Microsoft SQL  
Server Collation**

**1. Dictionary Order Case**

**Insensitive - Sort Order**

**52**

In the SQL Server  
Management Studio,  
right-click the SQL Server  
Name and click Properties:  
Server Collation =  
SQL\_Latin1\_General\_CP1\_CI\_AS

**2. Binary - Sort Order 50**

In the SQL Server  
Management Studio,  
right-click the SQL Server  
Name and click Properties:  
Server Collation = Latin1\_General\_BIN

Microsoft SQL Server 2012 -  
Enterprise or Standard  
Edition

**Supported Microsoft SQL  
Server Collation**

**1. Dictionary Order Case**

**Insensitive - Sort Order 52**

In the SQL Server Management  
Studio, right-click the SQL  
Server Name and click  
Properties: Server Collation =  
SQL\_Latin1\_General\_CP1\_CI\_AS

**2. Binary - Sort Order 50**

In the SQL Server Management  
Studio, right-click the SQL  
Server Name and click  
Properties: Server Collation =  
Latin1\_General\_BIN

**Operating  
System**

Microsoft Windows Server  
2008 SP2 or later -  
Enterprise Edition or  
Standard Edition

Microsoft Windows Server  
2012 Standard or Datacenter  
Edition

Microsoft Windows Server  
2012 R2 Standard or Datacenter  
Edition

Microsoft Windows Server  
2008 R2 Enterprise Edition or  
Standard Edition SP1 or later

Microsoft Windows Server 2008  
SP2 or later - Enterprise Edition

		or Standard Edition
<b>Processor</b>	1 Dual Core or 2 Single Core Processors	1 Dual Core or 2 Single Core Processors
	RAID 1 for operating system and applications (2 disks)	RAID 1 for operating system and applications (2 disks)
	RAID 1 for SQL database log files (2 disks)	RAID 1 for SQL database log files (2 disks)
<b>Disk Configuration</b>	RAID 5 (4 disk minimum) or RAID 0+1 (8 disk minimum) for SQL data files	RAID 5 (4 disk minimum) or RAID 0+1 (8 disk minimum) for SQL data files
	RAID 1 for TempDB (2 disks) - optional, but recommended	RAID 1 for TempDB (2 disks) - optional, but recommended
	RAID 0 for SQL backups (full and log) (2 disks)	RAID 0 for SQL backups (full and log) (2 disks)
<b>Minimum Available RAM</b>	4 GB or more	4 GB or more
<b>Network Card</b>	1GB Ethernet	
<b>Virtual Environments Supported (Optional)</b>	Hardware Virtualization Windows Server 2012 Hyper-V Windows Server 2012 R2 Hyper-V Windows Server 2008 R2 Hyper-V Windows Server 2008 Hyper-V	
	Software Virtualization Microsoft Application Virtualization (App-V) 5.0	

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

## NOTES

1. The following are no longer supported with Microsoft Dynamics GP 2015:

- a. Windows XP all editions
- b. Windows Server 2003 all editions
- c. Windows Vista all editions
- d. Microsoft Office 2007
- e. Microsoft SQL Server 2008 all editions
- f. Office Communicator 2007

2. Verify processors can be upgraded.

3. Additional disks will improve Microsoft SQL Server performance.

4. Verify switch is capable of handling network traffic.

5. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base:

[897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software.

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## Server Recommendations: Customer Profile 4

Item	Requirements
<b>Customer Profile 4 Usage</b>	Use Financials Series and Distribution Series modules extensively
	Use Field Service Series, Manufacturing Series, and Project Series modules extensively
	Have between 60 and 100 concurrent users

Use Terminal Server

Use Report Writer, Crystal Reports or Management Reporter extensively

Use an import routine extensively - eConnect

Process more than 4000 transactions per day-Originating in Sales (SOP and/or RM), Payables or General Ledger Perform online analytical processing (OLAP) cube generation (to different machine)

Dedicated Microsoft SQL Server

### **32-bit**

### **x64**

Microsoft SQL Server 2014  
Enterprise or Standard Edition

Microsoft SQL Server 2014  
Enterprise or Standard Edition

Microsoft SQL Server 2012  
- Enterprise Edition or  
Standard Edition

Microsoft SQL Server 2012  
- Enterprise Edition or  
Standard Edition

### **Supported Microsoft SQL Server Collation**

### **Supported Microsoft SQL Server Collation**

#### **1. Dictionary Order Case Insensitive - Sort Order 52**

#### **1. Dictionary Order Case Insensitive - Sort Order 52**

In the SQL Server  
Management Studio,  
right-click the SQL Server  
Name and click Properties:  
Server Collation =  
SQL\_Latin1\_General\_CP1\_CI\_AS

In the SQL Server  
Management Studio, right-  
click the SQL Server Name  
and click Properties: Server  
Collation =  
SQL\_Latin1\_General\_CP1\_CI\_AS

#### **2. Binary - Sort Order 50**

#### **2. Binary - Sort Order 50**

In the SQL Server  
Management Studio,  
right-click the SQL Server

In the SQL Server  
Management Studio,  
right-click the SQL Server

## **Database Requirements**

	Name and click Properties: Server Collation = Latin1_General_BIN	Name and click Properties: Server Collation = Latin1_General_BIN
<b>Operating System</b>	Microsoft Windows Server 2008 Enterprise Edition SP2 or later	Microsoft Windows Server 2012 Datacenter Edition Microsoft Windows Server 2012 R2 Datacenter Edition Microsoft Windows Server 2008 R2 Enterprise Edition SP1 or later Microsoft Windows Server 2008 Enterprise Edition SP2 or later
<b>Processor</b>	2 Dual Core or 4 Single Core Processors	2 Dual Core or 4 Single Core Processors
<b>Disk Configuration</b>	RAID 1 for operating system and applications (2 disks) RAID 1 for SQL database log files (2 disks) RAID 1 for TempDB (2 disks) RAID 0 for SQL backups (full and log) (2 disks) RAID 0+1 for data files (8 disks or more)	RAID 1 for operating system and applications (2 disks) RAID 1 for SQL database log files (2 disks) RAID 1 for TempDB (2 disks) RAID 0 for SQL backups (full and log) (2 disks) RAID 0+1 for data files (8 disks or more)
<b>Minimum Available RAM</b>	8 GB or more	8 GB or more
<b>Network Card</b>	1GB Ethernet	
<b>Virtual</b>	Hardware Virtualization	

<b>Environments</b>	Windows Server 2012 Hyper-V
<b>Supported</b>	Windows Server 2012 R2 Hyper-V
<b>(Optional)</b>	Windows Server 2008 R2 Hyper-V Windows Server 2008 Hyper-V

Software Virtualization

Microsoft Application Virtualization (App-V) 5.0

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

## NOTES

1. The following are no longer supported with Microsoft Dynamics GP 2015:

- a. Windows XP all editions
- b. Windows Server 2003 all editions
- c. Windows Vista all editions
- d. Microsoft Office 2007
- e. Microsoft SQL Server 2008 all editions
- f. Office Communicator 2007

2. Verify processors can be upgraded to 8 processors.

3. Additional disks will improve Microsoft SQL Server performance.

4. Verify switch is capable of handling network traffic.

5. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software.

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# Remote Desktop Services Requirements

Item	Requirements	
	<b>32-bit</b>	<b>x64</b>
<b>Operating System</b>	Microsoft Windows Server 2008 SP2 or later - Enterprise Edition or Standard Edition	Microsoft Windows Server 2012 - Standard or Datacenter Edition Microsoft Windows Server 2008 R2 SP1 or later - Enterprise Edition or Standard Edition Microsoft Windows Server 2008 SP2 or later - Enterprise Edition or Standard Edition
<b>Citrix (Optional)</b>	Citrix XenApp	Citrix XenApp
<b>Processor</b>	1 Quad Core or 2 Dual Core Processors or higher	1 Quad Core or 2 Dual Core Processors or higher
<b>Disk Configuration</b>	RAID 1 for operating system and applications (2 disks)	RAID 1 for operating system and applications (2 disks)
<b>Minimum Available RAM</b>	4 GB – Up to 15 concurrent users 8 GB – Up to 30 concurrent users 16 GB – Up to 60 concurrent users	4 GB – Up to 15 concurrent users 8 GB – Up to 30 concurrent users 16 GB – Up to 60 concurrent users
<b>Network Card</b>	1GB Ethernet	



Hardware Virtualization  
Windows Server 2008 Hyper-V  
Windows Server 2008 R2 Hyper-V  
Windows Server 2012 Hyper-V

## **Virtual**

### **Environments**

### **Supported**

### **(Optional)**

Software Virtualization  
Microsoft Application Virtualization (App-V) 5.0

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

## **NOTES**

1. The following are no longer supported with Microsoft Dynamics GP 2015:

- a. Windows XP all editions
- b. Windows Server 2003 all editions
- c. Windows Vista all editions
- d. Microsoft Office 2007
- e. Microsoft SQL Server 2008 all editions
- f. Office Communicator 2007

2. It is recommended to have a dedicated Terminal Server/Citrix Server. There may be performance losses if Microsoft SQL Server is running on the Terminal Server/Citrix Server. Therefore, it is highly recommended to have two separate servers. One server with Terminal Server and/or Citrix and one server with Microsoft SQL Server.

3. If using Adobe, Adobe must be installed at the Terminal Server.

4. If using Lync for Unified Communications, a remote app for Lync must also be configured and copied to the client along with the Microsoft Dynamics GP remote app. The Lync remote app must be launched first and then the Microsoft Dynamics GP remote app.

5. If accessing Citrix, the hardware and software must be supported according to the Citrix configuration requirements.

6. Verify processors can be upgraded.
7. The amount of RAM needed depends on the number of concurrent users per Terminal Server.
8. Verify switch is capable of handling network traffic.
9. Increased user count may require greater RAM and Processor speed.
10. Users utilizing Management Reporter or Crystal reporting via Terminal Services may require increased hardware to increase performance.
11. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software.

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## Additional Information

1. This document represents configurations tested by Microsoft Business Solutions and supported by Microsoft Dynamics GP Technical Support. Use of technologies not specified in this document is not recommended and will not be supported. Testing is ongoing, and as newer technologies become supported this list will be updated.
2. The following are no longer supported with Microsoft Dynamics GP 2015:
  - a. Windows XP all editions
  - b. Windows Server 2003 all editions
  - c. Windows Vista all editions
  - d. Microsoft Office 2007
  - e. Microsoft SQL Server 2008 all editions
  - f. Office Communicator 2007
3. Click [HERE](#) to view a KnowledgeBase article regarding support in a virtual environment. The following virtual products have been tested: Microsoft Windows

Server 2012 Hyper-V, Windows Server 2008 R2 Hyper-V, Microsoft Windows Server 2008 Hyper-V, Microsoft Application Virtualization (App-V) 5.0.

For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

4. The Microsoft Dynamics GP 2015 core application is supported in a peer to peer (workgroup) environment. This environment excludes all web applications such as Web Services, eConnect, and Management Reporter.

If web applications are used, a domain is required.

5. Click [HERE](#) for more information regarding SQL Server 2012 supported features with Microsoft Dynamics GP 2015.

6. If you have questions regarding licensing SQL Server for use with Microsoft Dynamics GP. Please contact a Licensing Specialist at 1-800-426-9400.

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